IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of

RECEIVED CENTRAL FAX CENTER

Applicant

: Carl J. Kraenzel, et al.

Serial No.

09/596,745

Filed

19 June 2000

OCT 1 0 2003

Examiner

Mareisha N. Winters

Group

2153

ittorney at Law

OFFICIAL

Entitled

: System and Method for a Web Based

Trust Model Governing Delivery of

Services and Programs

Docket No.

LOT920000011US1

Commissioner For Patents P. O. Box 1450

Alexandria, VA 22313-1450

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I hereby certify that the following attached correspondence comprising 19 pages:

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SHELLEY M BECKSTRAND

Ally Parkstrand

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE IBM Docket No. LOT9 al

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P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

Transmitted herewith for filing is an Amendment/Response in the above-identified Application.

Attorney at Law

- No additional fee is required.
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Respectfully submitted,

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strand date 9 Oct 2003

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